

It is our business to take care of you.





We are a family-owned textile service company with a business model anchored in circular economy principles.

#### Our purpose

We care for people and our planet by inspiring people to shine and businesses to grow in a sustainable way.

ESTABLISHED IN

1848

23
COUNTRIES

4,700 EMPLOYEES

182,000 **CUSTOMERS** 

PIECES OF TEXTILES IN CIRCULATION

21 M

**TURNOVER** 

506.2 M€

**EBITA** 

10.7%

#### **COUNTRIES OF OPERATION**

Austria Bulgaria China Croatia Czech Republic Estonia Finland Germany Hungary India Kazakhstan Latvia Lithuania Poland Romania Serbia Slovakia Slovenia South Korea Sweden Türkiye Ukraine United Kingdom



## Our services





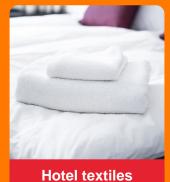














**Healthcare textiles** 



## Solutions for various industries



Retail



**Facility management** 



Healthcare



**Pharma** 





**Engineering & assembly** 



**Hotel textiles** 



**Restaurant textiles** 



### Circular business model





We constantly aim to improve the sustainability of our service.

Our service model aims to reduce the overproduction of textiles and the use of natural resources.

-9.3%

Emission intensity in laundry & deliveries

4.8

million pcs of repaired textiles

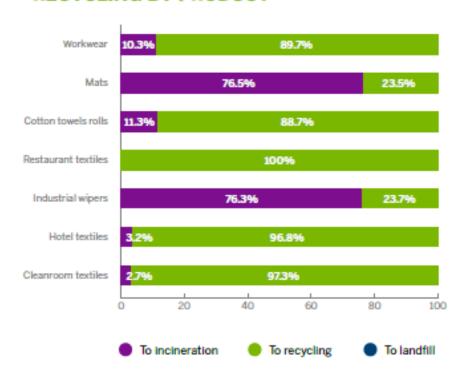
**74** %

textile waste recycled

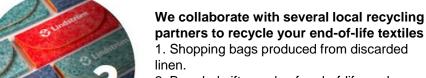


## Aiming for 100% textile recycling

#### RECYCLING BY PRODUCT







- 2. Branded gifts made of end-of-life workwear
- 3. HoReCa collection that utilises recycled fibres from end-of-life workwear





### Our journey to greenhouse gas reductions



Others: GHG impact included in company policies & processes

DRIVING AMBITIOUS CORPORATE CLIMATE ACTION



## **Optimised service process**



Energy

1.02

kWh

50% energy reduction

between 1993-2020

Water **7.1** 

50% water reduction

between 1993-2020

Average distance travelled to customers

**218**<sub>m</sub>

28% reduction on emissions

between 1998-2020



# **Guaranteed quality**

- Gold certificate by a global sustainability ratings provider, EcoVadis
- Four international management system standards:
  - ISO 9001 for Quality
  - ISO 14001 for Environment
  - ISO 45001 for Health and Safety
  - EN 14065 Hygiene and biocontamination control
- Our cleanroom services operate according to ISO 14644 standards and adhere to Good Manufacturing Practice procedures.









### Customers

Over
182.000
companies in 23
countries use daily
our services

Retail



**Food** 



**Pharma** 





Healthcare

**Katriina Hospital** 

Kuusamo Healthcare Center, Finland

Turku City Hospital, Finland

Horeca





Car repair & retail



**AMSERV** 

**LänsiAuto** 

**Heavy industry** 





**Others** 







